

PRODUCT ANNOUNCEMENT

Dear Valued Customer,

Panasonic has recently identified a potential screw loosening or unsteadiness of the rotating mechanism on the pedestal of LCD TV models, TH-L55ET5K, TH-L47ET5K and TH-L42ET5K.

We sincerely apologize for any inconvenience caused to our customers. If you notice any unstable condition to your TV set, please do not use the swivel function and contact our Customer Care Center for immediate assistance.

Customer Care Center : 03-79537600

Email: ccc@my.panasonic.com

Customer Care Centre

Customer Service

Panasonic Malaysia Sdn Bhd

Lot 10, Jalan 13/2,
46200 Petaling Jaya,
Selangor.

Office hours: Monday – Friday (9.00am to 5.00pm)

Saturday (9.00am – 1.00pm) except for public holiday